



PHONE ▲ INTERNET ▲ CABLE TV

October 6, 2015

Dear Valued Summit Broadband Customer,

On **October 12th 2015**, Summit Broadband will be enhancing your viewing experience by upgrading the channel guide that you use with a set top box to a new version. There is nothing for you to do in order to take advantage of this upgrade. During the early morning hours of Monday October 12th we will send the new guide data to your set top box and by mid- morning we expect the work to be complete. This upgrade is a very exciting step for Summit Broadband as it brings features that many customers have been asking for such as full screen HD graphics, 7 channel view on the grid as well as 150 minutes of viewable programming on screen vs 90 minutes. Some Differences you will see are outlined below.



Passport Guide 6.0



- 4:3 format
- 90-minutes of programming view
- 5 channel view

Passport Guide 7.0



- 16:9 widescreen
- 150-minutes of programming view
- 7 channel view

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We are confident that you will enjoy your new guide and look forward to launching this to you on October 12th. We have attached 2 quick reference guides to this email for your reference.

As always thank you for being a valued Summit Broadband customer.

Should you encounter any issues after the upgrade please call 239-444-0400

▲ **Phone:** 239-444-0400 ▲ **www.summit-broadband.com**