

SUMMIT BROADBAND/WBF UPDATE**March 4, 2014**

1. As of this date, **all WBF homeowner and condo association boards** have decided to pay for the GPON install to every home. This will require:
 - a. An initial entry to each home to install the GPON fiber device in the room where the current Comcast cable enters the unit, the homerun box.
 - b. A second entry at a later date is needed. The home owner or representative needs to be in attendance on that date so that the lines/splitters can be checked, replacements installed if needed, and the service activated.
 - c. **EVERY HOMEOWNER MUST REGISTER WITH SUMMIT** even if you do not currently have any service with Comcast.
 - i. Call Angela Kujawski at 239-444-0400 or email Angela at akujawski@summit-broadband.com
 - ii. Schedule your personal time to register for Summit service.
 - iii. Summit customer rep sign up information is also on the WBF website.
2. Tarpon Cove Club has graciously allowed us to use the club to register our units with Summit. Therefore, there will be no need to have Summit bring 'trailers' to WBF.

AGAIN, EVERY HOMEOWNER MUST REGISTER WITH SUMMIT.**3. TELEPHONE INFORMATION**

- a. If you have telephone service with any company except Comcast, you do not have to do anything.
- b. If you have telephone service with Comcast, you must decide who your service provider will be.
 - i. Century Link
 - ii. Summit
- c. These are your options for a land line. When you decide which one, you may switch now if you want Century Link. If you want Summit telephone, you will need to sign up for this service at the time you register for Summit Cable and internet service. You need to bring your phone bill with you or have your account number in addition to your phone number.
- d. **In any case do not cancel your Comcast telephone service or you will lose your telephone number.** Century Link or Summit will do the number transfer porting for you. All telephone charges are to be paid by the homeowner and are not covered by WBF.

4. INTERNET INFORMATION

- a. 'Build Co.' is the name of the company that is doing the Summit Broadband installation. Last week you might have noticed that 'Build' was running the orange conduit from 41 to the Wiggins Bay front gate. This week the utility companies marked the existing water, phone, electric and cable lines and 'Build' has marked where the 'pits' will be dug to bury the lines

- b. It has been confirmed that the download speed will be 100 mbps and the upload speed will be 100 mbps.
- c. The channel lineup will be given to you at your sign-up meeting. There is an option to purchase the Tennis Channel. The Big-Ten Channel is included under our WBF contract.
- d. At this time:
 - i. One-non-recording set top box is free to each homeowner.
 - ii. All digital TV'S will receive 132 channels without boxes.
 - iii. Analog TV'S will receive 68 channels and will require a small DTA box. Two will be provided by Summit to each unit if needed.
 - iv. For purchase or rental, a recording set top box is available that will currently record two programs concurrently. Motorola will be marketing a 6 program recording box later this year and it will be available to us from Summit.

5. HARDWARE INFORMATION

- a. The GPON device provides fiber optics to the unit. Summit will be installing a wireless router with the GPON at no cost to the owner or WBF. All of your wireless devices will work with that unit.
- b. Depending on signal strength in your home (depends on thickness of concrete and placement of large mirrors) you may need small signal enhancing, plug-in devices in rooms with weak signals. The wireless extenders can be purchased at best-buy, radio shack, etc.
- c. The GPON device will be located adjacent to where the cable enters your unit, the homerun box. The Summit service technician will help you with this process.

6. REVIEW OF INSTALLATION TIME TABLE

- a. February 1-20, 2014: blind fiber to the Wiggins Bay gate.
- b. March 4 through April 25, 2014
 - i. Appointments with individual homeowners to sign up with Summit.
Call Angela at 239-444-0400 or email Angela at akujawski@summit-broadband.com
- c. March 1 through July 2014
 - i. Run dark fiber throughout WBF property to each building junction box.
 - ii. By Mid-Late July Summit will have all GPON's installed into the units where they have been granted access. Keep in mind that they must have access to all units in the vertical rise to complete the installation of the fiber to the unit, also known as GPON. At that time, Summit will begin individual turn on of the fiber optic system. This requires an appointment and access to the individual units. Summit will be calling all owners to set the appointments. Summit will test all connections, splitters and make sure ALL devices are connected to the fiber optic GPON system. This includes TV's, computers, printers, etc. This is best accomplished when the owners are there with their devices, especially if the devices are wireless. Summit will supply all the devices needed for a wireless connection.
- d. September 14, 2014
 - i. At 12 midnight Comcast turns off service to WBF.
 - ii. At 12:01 am, Summit Broadband is live and contract begins between WBF and Summit.